

Lodging regulations and conditions of the Holiday Home Dolni Morava

(in the sense of the rule of law in the §754 of the Czech Civil Code)

These lodging regulations are obligatory for every person who is accommodated in the cottage.

Dear guests – accommodated here, we welcome you in our cottage and please let us inform you about the rules of its operation:

The accommodated person or a person using the cottage together with him/her is entitled to:

a) **use the cottage and its inventory** (its list is in the informative brochure in the living room) together with persons stated in the lodging contract or whose identity and number was additionally communicated to the cottage keeper before the start of the stay; the cottage must not be used by other persons than those that are stated in the Lodging Contract. The keeper is entitled to immediately exit from the cottage persons who are not stated in the Lodging Contract or to prevent their entry.

The accommodated person is responsible for damages on the equipment or property. If any part of the inventory or other property which is part of the cottage, its accessory or its other equipment is lost, damaged, destroyed, or excessively worn out, the accommodated person is obligated to recompense the damage in the full extent to the keeper no later than on the day of the end of the stay. Otherwise he/she is, apart from the duty to recompense for the damage, also obligated to pay a contractual fine of 0,05% from the due amount for each commenced day of the default. **The payment for the loss of the key is 100 euro.**

b) use the cottage during the stipulated time period. If the period of lodging is not fixed beforehand .in some other way, arrival on the 1st day has to be no later than 4 p.m. and the stay has to be terminated at 10.00 a.m. of the last day at the latest. Until this time, the accommodated person is obligated to free the cottage. If he/she does not comply, we are entitled to charge

him/her with payment for the stay for another day.

If the accommodated person does not start his/her stay on the stipulated day, the right for contracted lodging expires without any recompense.

c) park one vehicle in the roofed lean-to next to the garage. Parking of other vehicles is possible on the adjacent parking lot in front of the cottage. The parking spaces and the lean-to are open, therefore the keeper is not liable for any damage or theft of the vehicle or damage or theft of the objects in the vehicle.

d) kindle a fire – this is allowed only at the designated outside fireplace and in the inside fireplace stove. The ashes from the stove should be stored – **only cold** - at the designated place – at the compost behind the cottage. Be very careful when manipulating with the stove. It is allowed to heat only by wood – it is prohibited to burn house waste!

Do not use the fireplace stove and the outside fireplace - do not let fire burning in them - when you are not present.

When using the outside fireplace, the accommodated persons are obligated to adhere to safe manipulation, it is allowed to leave the fireplace only after its total burn out.

During any manipulation with fire, you have to be very careful, do not let fire without supervision – persons younger than 18 years are prohibited to manipulate with fire.

Comply with the fire protection regulations.

The accommodated person or persons co-sharing the cottage are obligated to:

a) treat the cottage and its surrounding considerately, to use home shoes (e.g. slippers) when in the cottage. To use the cottage properly and in compliance with the purpose stated in the Lodging Contract in order that the cottage is not damaged in any way. The accommodated person is obligated to execute cleaning and common maintenance of the cottage and its access roads. In the winter season, the snow from the access road to the cottage is regularly removed by a snowplough. Of course, it depends on current snow conditions.

b) **pay the surety of from 100,- to 200,- EUR on the day of arrival in cash**, which will be again calculated and evaluated on the day of departure. It is a guarantee for possible damages on the equipment

caused by the accommodated person and the electrical energy consumption will be deducted from it.

c) after arrival, the accommodated person presents his/her valid identification card or passport, or other valid document of identity. After writing down the data, the accommodated persons receive the key from the cottage. When taking over the cottage, he/she should check whether its equipment is in accord with the list of inventory which can be found in a written form inside the cottage and in case he/

she finds some deficiencies, the accommodated person is obligated to immediately inform the cottage keeper about this fact. When taking over the cottage, the accommodated person is obligated to verify the fact that all the equipment written in the list of inventory is really there except for the equipment which he/she announces to the cottage keeper as missing and from now on the accommodated person is liable for the functionality of the equipment.

d) after terminating the stay (on the day of departure), to restore the used premises to the original state and immediately give the cottage over to the cottage keeper or to the person authorized for this – in the state in which he/she took the cottage over.

e) A claim for a refund is out of the question with regard to the free of charge service of internet connection. This connection is provided to the leaseholder by a third person, independently of the lessor. This service is provided to the leaseholder for free and thus it is not possible to reclaim it or to draw a claim to a discount on accommodation and the like.

f) the leaseholder and all the accommodated persons are obligated to comply with the prohibition of smoking and the prohibition of keeping animals on the premises.

g) the leaseholder and all the accommodated persons are obligated to comply with the House

Rules, Fire Prevention Rules, silence of the night determined by the regulation of the Municipality Dolní Morava and with principles of polite behaviour towards other persons accommodated on the premises. If the leaseholder causes, by not abiding by the above-mentioned conditions, that a client accommodated in another part of the premises terminates his/her stay untimely or asks for compensatory damages, the leaseholder that caused this situation is obligated to recompense the lessor for the resulting loss.

If You dont order the final cleaning, You have to follow this:

that is cleaned and adequate for immediate further use, namely: to take off the bedlinen, wash the dishes, tidy up and clean the refrigerator, not to leave any food leftovers anywhere.

To clean the bathroom, WC. To clean the floor in the whole cottage.

To refill sufficient amount of wood next to the fireplace stove, to take outside the ashes, to sweep up the firing place and clean the glass of the stove by the liquid which is designated for it. Cleaning of the glass of the stove is possible only by the liquid in the spray which is designated for this activity and it is recommended to execute it before starting to heat. To place the wastes into the dust bin which is situated in the lean-to for cars (next to the access road). Please be considerate to nature and sort wastes.

e) when leaving the cottage, to check whether the stove is not heating, to close water taps, to switch off all the appliances using the electrical network, to switch off the lights, to close the doors and windows and to lock the cottage properly.

f) not to put things straight on the direct heaters or in their close vicinity for reasons of a fire break out. When using the electrical direct heaters, adhere to safe manipulation. Operation of the direct heaters is limited by the electric energy supplier to 20 hours per day (the pauses are 4 in total, each lasts 1 hour).

g) to maintain the cottage and its surroundings clean and in order.

h) to be careful not to cause any damages on the cottage and to prevent any occurrence of damages. In case damages occur or are about to occur, the accommodated person is obligated to immediately inform the cottage keeper (it is also possible by the telephone number +420 603 243 650) and he/she is obligated to instantly do anything in order to minimize the extent of the damages or to prevent them altogether. In case it concerns a

damage that did not occur or was not about to occur in connection with activities of the accommodated persons, they are entitled to be recompensed for any means purposefully expended on averting such a damage.

ch) to observe the rules of the Fire Protection Regulations

It is prohibited to:

a) replace the equipment and devices on the premises of the cottage without the consent of the proprietor, to execute any interventions into the electrical network or other installations.

b) leave children without supervision on the premises of the cottage and its surroundings, for security reasons. The person accompanying children is fully responsible for them during the stay. Parents of babies and small children are obligated to maintain the rooms in the cottage clean. It concerns above all the protection of beds, settees against dirtying by children who are not yet able to observe personal hygiene.

c) accomodate dogs and other animals for reasons of possible allergies of other guests in the cottage, to carry a gun and ammunition or otherwise store them in a state enabling their immediate use, to hold, produce or store intoxicating or psychotropic substances or poisons here except if they are medicaments prescribed to the user by a doctor..

d) lease the cottage to other persons.

e) smoke in the whole cottage and to use open fire (for the exception of using the fireplace stove during the personal presence of the accommodated person). In case

of breaching these conditions, the accommodated person is obligated – apart from the duty to recompense for the occurred damage – to pay to the keeper a contractual fine of 300 EUR.

In connection with accomodation, the keeper explicitly notifies the accomodated person that the main water stopper is in the bathroom

next to the WC, and the master switch of the electricity is in the foyer, there are two fire extinguishers in the cottage: one is in the first floor and another is in the ground floor. The accommodated person has responsibility to learn the placement of those when taking over the cottage.

The accommodated person is fully responsible for the behaviour of persons that share the cottage with him/her and in case these persons cause any damage, he/she is liable for this damage as if he/she caused it himself/herself.

All the accommodated persons are obligated to comply with the rules of these Lodging Regulations. In case they break these rules, the cottage keeper is entitled to back out of the contract about providing lodging services before the date stipulated in the contract without any recompense.

The keeper is not liable in any way for damages on the property or health of the accommodated person or persons co-sharing the cottage.

The keeper is not liable for the damages that may happen to the accommodated person or to persons

co-sharing the cottage because of their wanton behaviour or by noncompliance with the instructions (of the Lodging Regulations).

By paying the advance for the stay, the accommodated person and persons sharing the cottage with him/her take into account these conditions and they agree with them.

Cancellation fee

If the resident withdraws from the contract, the resident is obliged to pay a severance payment:

upon withdrawal from the contract before the commencement of the accommodation:

- within 60 days prior to arrival, the full deposit less €30 will be refunded.

- 59 - 30 days before arrival, 50% of the deposit is refunded.

30 days prior to arrival, the balance of the price must be paid.

- 29 - 15 days before arrival 25% of the total price is refundable.

- 14 - 8 days before arrival 10% of the total price is refundable.

- Less than 7 days prior to arrival nothing is refundable.

This cancellation fee can be individually insured against with an insurance company - Cancellation Insurance.

If the guest does not check in without prior cancellation or for any other reason, the deposit will be forfeited.

The pre-set price means the selling price for the accommodation specified in the accommodation contract or on the basis of the advance invoice included in the accommodation contract.

The accommodation provider has the right to deduct the cancellation fee from the deposit or price paid.

When determining the number of days for the calculation of the severance payment, the day on which the effects of the withdrawal from the contract occurred shall be included in the number of days. The number of days shall not include the date of arrival at the relevant stay.

Please be considerate of nature and save water and electrical energy. Higher consumption does not mean higher comfort...

In case of necessity, we are at your disposal at the mobile number: **+420 603 243 650**
info@chalupa-dolni-morava.cz

We wish you a pleasant stay!

www.chalupa-dolni-morava.cz